



How to Configure a Ruckus Wireless Controller to Secure Your Wireless Network



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Introduction

This document guides you step by step how to configure your Ruckus wireless environment using Portnox CLEAR to ensure secure and trusted user access.

Enabling CLEAR RADIUS Service

The first step is to enable the CLEAR RADIUS service:

- 1) Verify your organization is registered on Portnox CLEAR Cloud Services: <https://clear.portnox.com/>.
- 2) In the CLEAR portal, go to **Settings > Services** and expand **CLEAR RADIUS Service**. Then:
 - a. If the **Enable Cloud RADIUS** checkbox is not checked, click **Edit** and check the **Enable Cloud RADIUS** checkbox.
 - b. Note the RADIUS server details which you will need when configuring the Ruckus switch:
 - **Cloud RADIUS IP** – this is the IP address of the CLEAR RADIUS server
 - **Authentication port**
 - **Accounting port** – needed for the RADIUS accounting server
 - **Shared Secret** – this is the RADIUS client shared secret

Registering the SSID in CLEAR

The second step is to register, in the CLEAR portal, the SSID of the wireless network you will be securing.

- 1) Navigate in the portal to **Settings > Groups**.
- 2) Edit the default “Unassigned” group or create a new security group.
- 3) Whether you are creating or editing a group, in **Group Settings** click **Add Wi-Fi network** and specify the **SSID** of the network you will be securing.

Configuring the Ruckus Wireless SSID

In the following steps, we configure the Ruckus wireless SSID to be secured and protected based on CLEAR RADIUS authentication.

- 1) Add a Radius server by navigating to **Configure > AAA Servers** and clicking **Create New**.

In the window that appears:

- a. Specify a **Name** for the RADIUS server.
- b. Select the **RADIUS** type.
- c. Set **Request Timeout** to **20** seconds.
- d. Enter the following CLEAR RADIUS server details, which you noted in [Enabling CLEAR RADIUS Service](#), step (2)b:
 - In **IP Address**, enter the Cloud RADIUS IP.
 - In **Port**, enter the Authentication port number.
 - In **Shared Secret**, enter the Shared Secret and then confirm it.

The screenshot shows the Ruckus ZoneDirector configuration interface. The left sidebar contains a navigation menu with options like System, WLANs, Access Points, AAA Servers, etc. The main content area is titled 'Authentication/Accounting Servers' and contains a table of existing servers and a 'Create New' form. The 'Create New' form is highlighted with a blue border and contains the following fields:

Name	Type	Actions
<input type="checkbox"/> CLEA_RAD_PRODUCTION	RADIUS	Edit Clone
<input type="checkbox"/> CLEAR_RAD_PRIDCTION_ACC	RADIUS Accounting	Edit Clone
<input type="checkbox"/> CLEAR_CLOUD	RADIUS	Edit Clone
<input type="checkbox"/> CLEAR_CLOUD_ACC	RADIUS Accounting	Edit Clone

Create New

Name: CLEAR-RADIUS

Type: RADIUS (selected), Active Directory, LDAP, RADIUS Accounting, TACACS+

Encryption: TLS

Auth Method: PAP, CHAP

Backup RADIUS: Enable Backup RADIUS support

IP Address*: [Redacted]

Port*: [Redacted]

Shared Secret*: [Redacted]

Confirm Secret*: [Redacted]

Retry Policy

Request Timeout*: 20 seconds

Max Number of Retries*: 2 times

Buttons: OK, Cancel, Create New, Delete, 1-4 (4)

2) Add a Radius Accounting server by navigating to **Configure > AAA Servers** and clicking **Create New**.

In the window that appears:

- a. Specify a **Name** for the RADIUS Accounting server.
- b. Select the **RADIUS Accounting** type.
- c. Set **Request Timeout** to **20** seconds.
- d. Enter the following CLEAR RADIUS Accounting server details, which you noted in [Enabling CLEAR RADIUS Service](#), step (2)b:
 - In **IP Address**, enter the Cloud RADIUS IP.
 - In **Port**, enter the Accounting port number.
 - In **Shared Secret**, enter the Shared Secret and then confirm it.

The screenshot shows the Ruckus ZoneDirector web interface. The top navigation bar includes 'Dashboard', 'Monitor', 'Configure', and 'Administer'. The left sidebar lists various system components, with 'AAA Servers' highlighted. The main content area is titled 'Authentication/Accounting Servers' and contains a table of existing servers and a 'Create New' form. The 'Create New' form is highlighted with a blue border and contains the following fields:

- Name: CLEAR-RADIUS-ACC
- Type: RADIUS Accounting (selected)
- Encryption: TLS
- Backup RADIUS: Enable Backup RADIUS Accounting support
- IP Address*: [Redacted]
- Port*: [Redacted]
- Shared Secret*: [Redacted]
- Confirm Secret*: [Redacted]
- Request Timeout*: 20 seconds
- Max Number of Retries*: 2 times

At the bottom of the form are 'OK' and 'Cancel' buttons. Below the form is a search bar and a 'Delete' button.

3) Add a new SSID (or edit an existing SSID) by navigating to **Configure** → **WLANs** and clicking **Create New**.

In the windows that appears:

a. Specify a **Name** for the SSID.

b. In **Authentication Options**:

- If the end-point devices support 802.1x authentication, select the **802.1x EAP Method** and in **Encryption Options**, select **WPA2**.
- If the end-point devices do not support 802.1x authentication, select the **802.1x EAP + MAC Address** method.

c. In **Authentication Server**, select the RADIUS server that was created in Step (1).

d. In **Advanced Options > Accounting Server**, select the RADIUS Accounting server that was created in Step (2).

The screenshot shows the Ruckus ZoneDirector web interface. The top navigation bar includes 'Dashboard', 'Monitor', 'Configure', and 'Administer'. The left sidebar lists various system settings. The main content area is titled 'WLANs' and contains a table of existing WLANs. Below the table is the 'Create New' form, which is currently active. The form has several sections: 'General Options' with fields for Name/ESSID and Description; 'WLAN Usages' with radio buttons for Type (Standard Usage, Guest Access, Hotspot Service, Hotspot 2.0, Autonomous, Social Media); 'Authentication Options' with radio buttons for Method (Open, 802.1x EAP, MAC Address, 802.1x EAP + MAC Address) and a checkbox for Fast BSS Transition; 'Encryption Options' with radio buttons for Method (WPA2, WPA-Mixed, WEP-64, WEP-128, None) and a radio button for Algorithm (AES, Auto); 'Options' with a dropdown for Authentication Server (CLEAR-RADIUS); 'Wireless Client Isolation' with checkboxes for traffic isolation and a 'No WhiteList' dropdown; 'Zero-IT Activation™' with a checkbox for enabling activation; 'Priority' with radio buttons for High and Low; 'Advanced Options' with a dropdown for Accounting Server (CLEAR-RADIUS-ACC) and a field for 'Send Interim-Update every 10 minutes'; and 'Access Control' with dropdowns for L2/MAC (No ACLs), Device Policy (None), L3/4/IP address (No ACLs), and Precedence Policy (Default), plus a checkbox for 'Enable Role based Access Control Policy'.