



INTEGRATION GUIDE

How to Configure Ruckus Wi-Fi to Secure your Guest Wireless Network with Portnox CLEAR

Introduction

This document guides you step by step how to configure your Ruckus wireless environment using Portnox CLEAR to control guest user access.

Enabling CLEAR RADIUS Service

The first step is to enable the CLEAR RADIUS service:

- 1) Verify your organization is registered on Portnox CLEAR Cloud Services:
<https://clear.portnox.com/>.
- 2) In the CLEAR portal, go to **Settings > Services** and expand **CLEAR RADIUS Service**. Then:
 - a. If the **Enable Cloud RADIUS** checkbox is not checked, click **Edit** and check the **Enable Cloud RADIUS** checkbox.
 - b. Note the RADIUS server details which you will need when configuring the Ruckus Controller:
 - **Cloud RADIUS IP** - this is the IP address of the CLEAR RADIUS server
 - **Authentication port**
 - **Accounting port** - needed for the RADIUS accounting server
 - **Shared Secret** - this is the RADIUS client shared secret

Enabling CLEAR Captive Portal Service

The second step is to enable the CLEAR Captive Portal (=Guest portal).

- 1) In the CLEAR portal, go to **Settings > Services** and expand **CLEAR Captive Portal Service**. Then:
 - a. If the **Enable CLEAR Captive Portal** checkbox is not checked, click **Edit** and check the **Enable CLEAR Captive Portal** checkbox.
 - b. Note the **URL**, the **IP (for walled garden)** and the **Shared Secret** which you will need when configuring the Ruckus controller.

Configuring the Ruckus Wi-Fi SSID

In the final step, we configure the Ruckus guest wireless SSID to control guest user access.

- 1) Add a Radius server by navigating to **Configure > AAA Servers** and clicking **Create New**.

In the window that appears:

- a. Specify a **Name** for the RADIUS server.
- b. Select the **RADIUS** type.
- c. Set **Request Timeout** to **20** seconds.
- d. Enter the following CLEAR RADIUS server details, which you noted in [Enabling CLEAR RADIUS Service](#), step (2) b:
 - In **IP Address**, enter the Cloud RADIUS IP.
 - In **Port**, enter the Authentication port number.
 - In **Shared Secret**, enter the Shared Secret and then confirm it.

The screenshot shows the Ruckus ZoneDirector web interface. The left sidebar contains a navigation menu with options like System, WLANs, Access Points, Access Control, Maps, Roles, Users, Guest Access, Hotspot Services, Hotspot 2.0 Services, Mesh, AAA Servers, DHCP Relay, Alarm Settings, Services, WIPS, Certificate, Bonjour Gateway, and Location Services. The main content area is titled "Authentication/Accounting Servers" and includes a table of existing servers and a "Create New" form. The "Create New" form is highlighted with a blue border and contains the following fields:

- Name:** CLEAR-RADIUS
- Type:** RADIUS (selected)
- Encryption:** TLS (unchecked)
- Auth Method:** PAP (selected), CHAP (unchecked)
- Backup RADIUS:** Enable Backup RADIUS support (unchecked)
- IP Address*:** [Redacted]
- Port*:** [Redacted]
- Shared Secret*:** [Redacted]
- Confirm Secret*:** [Redacted]
- Retry Policy:**
 - Request Timeout*:** 20 seconds
 - Max Number of Retries*:** 2 times

At the bottom of the form are "OK" and "Cancel" buttons. Below the form is a "Create New" link and a "Delete" button with a count of "1-4 (4)".

- 2) Add a Radius Accounting server by navigating to **Configure > AAA Servers** and clicking **Create New**.

In the window that appears:

- a. Specify a **Name** for the RADIUS Accounting server.
- b. Select the **RADIUS Accounting** type.
- c. Set **Request Timeout** to **20** seconds.
- d. Enter the following CLEAR RADIUS Accounting server details, which you noted in [Enabling CLEAR RADIUS Service](#), step (2) b:
 - In **IP Address**, enter the Cloud RADIUS IP.
 - In **Port**, enter the Accounting port number.
 - In **Shared Secret**, enter the Shared Secret and then confirm it.

The screenshot shows the Ruckus ZoneDirector web interface. The top navigation bar includes 'Dashboard', 'Monitor', 'Configure', and 'Administer'. The left sidebar lists various system settings, with 'AAA Servers' selected. The main content area is titled 'Authentication/Accounting Servers' and contains a table of existing servers and a 'Create New' form. The 'Create New' form is highlighted with a blue border and contains the following fields:

Name	Type	Actions
<input type="checkbox"/> CLEA_RAD_PRODUCTION	RADIUS	Edit Clone
<input type="checkbox"/> CLEAR_RAD_PRIDCTION_ACC	RADIUS Accounting	Edit Clone
<input type="checkbox"/> CLEAR_CLOUD	RADIUS	Edit Clone
<input type="checkbox"/> CLEAR_CLOUD_ACC	RADIUS Accounting	Edit Clone
<input type="checkbox"/> CLEAR-RADIUS	RADIUS	Edit Clone

Create New

Name: CLEAR-RADIUS-ACC

Type: Active Directory LDAP RADIUS RADIUS Accounting TACACS+

Encryption: TLS

Backup RADIUS: Enable Backup RADIUS Accounting support

IP Address*: [Redacted]

Port*: [Redacted]

Shared Secret*: [Redacted]

Confirm Secret*: [Redacted]

Retry Policy:

Request Timeout*: 20 seconds

Max Number of Retries*: 2 times

Buttons: OK, Cancel

Footer: Create New, Delete, 1-5 (5), Search terms, Include all terms, Include any of these terms

3) Configure Ruckus Northbound Portal Interface:

- a. Navigate to Configuration > Network Management and check the enable northbound portal interface support.
- b. In the password field enter the Shared Secret which you noted in Enable CLEAR Captive Portal Service and click apply.

Network Management

FlexMaster Management
Enter the FlexMaster server URL and set the time interval at which ZoneDirector will send status updates to FlexMaster.

Enable management by FlexMaster

URL `https://` `/intune/server`

Interval (minutes)

Performance Monitoring
Reporting performance statistics to FlexMaster server

Enable performance monitoring

Interval (minutes)

Northbound Portal Interface

Enable northbound portal interface support

Password

4) Add Ruckus Hotspot Service to control guest user access:

Navigate to Services & Profiles > Hotspot Services and create new. In the window that appears:

- In **Login Page** field, enter the CLEAR Captive Portal Service URL which you noted in Enabling CLEAR Captive Portal Service.
- For the **Authentication Server**, select the Radius server that was created on step #1.
- (Optional) For the **Accounting Server**, select the Radius accounting server that was created on step #2.
- In **Walled Garden** add **IP (for walled garden)** which you noted in Enabling CLEAR Captive Portal Service.

Hotspot Services

Hotspot Services

Name	Login Page	Start Page	WISPr Smart Client Support	Actions
<input checked="" type="checkbox"/>	CLEAR-Guest	https://guests.portnox.com/ [REDACTED]	https://www.portnox.com/ None	Edit Clone

Editing (CLEAR-Guest)

Name: CLEAR-Guest

Redirection: [REDACTED]

WISPr Smart Client Support: None Enabled Only WISPr Smart Client allowed

Login Page*: Redirect unauthenticated user to https://guests.portnox.com/[REDACTED] for authentication.

Start Page: After user is authenticated, redirect to the URL that the user intends to visit. redirect to the following URL: https://www.portnox.com/

User Session: Terminate user session after 1440 minutes. Allow users to reconnect with out re-authentication for 30 minutes.

Authentication/Accounting Servers: **Authentication Server**: CLEAR (indicated by a red arrow). Enable MAC authentication bypass(no redirection).

Accounting Server: Disabled

Wireless Client Isolation: Isolate wireless client traffic from other clients on the same AP. Isolate wireless client traffic from all hosts on the same VLAN/subnet. No WhiteList (Requires whitelist for gateway and other allowed hosts.)

Location Information

Walled Garden

Unauthenticated users are allowed to access the following destinations:

5) configure the Ruckus guest wireless SSID to control guest user access:

Navigate to Configuration > WLANs and click on Create New. In the window that appears:

- Enter the guest SSID name.
- Select **Hotspot Service (WISPr)** as the WLAN type.
- Select **Open** for the Authentication and **None** for Encryption Options.
- Select the hotspot service created on step #4.
- Click Ok for save changes

<input type="checkbox"/>	Name	ESSID	Description	Authentication	Encryption	Actions
<input type="checkbox"/>	open-dpsk	open-dpsk		Open	None	Edit Clone

Editing (open-dpsk)

General Options

Name/ESSID* ESSID

Description

WLAN Usages

Type

Standard Usage (For most regular wireless network usages.)

Guest Access (Guest access policies and access control will be applied.)

Hotspot Service (WISPr)

Hotspot 2.0

Authentication Options

Method Open Shared 802.1x EAP MAC Address 802.1x EAP + MAC Address

Encryption Options

Method WPA WPA2 WPA-Mixed WEP-64 (40 bit) WEP-128 (104 bit) None

Options

Hotspot Services

Priority High Low

[Advanced Options](#)

OK Cancel